

COUNTY OF SANTA CRUZ

2021 Benefit Plans, Provider Contact Numbers and Websites

Personnel Department, Employee Benefits
701 Ocean St., Room 510
Santa Cruz, CA 95060

E-mail: benefits.questions@santacruzcounty.us
Benefits Hotline: (831) 454-2241
Fax: (831) 454-2245
Website: <http://www.santacruzcounty.us/benefits>

<p>Blue Shield Access + HMO (800) 334-5847 www.blueshieldca.com/calpers</p>	<p>Group # W0051411 – Blue Shield Access+ HMO</p>
<p>Anthem HMO Select and Anthem HMO Traditional (855) 839-4524 www.anthem.com/ca/calpers</p>	<p>Group # HNB050GS – Anthem Select Group # HTB050GT – Anthem Traditional</p>
<p>Health Net SmartCare HMO (888) 926-4921 www.healthnet.com/calpers</p>	<p>Group # JNB050G</p>
<p>Kaiser HMO (800) 464-4000 www.kaiserpermanente.org</p>	<p>Group # 3 – State of California CalPERS member</p>
<p>PERSCare PPO (877) 737-7776 www.anthem.com/ca/calpers</p>	<p>Group # KB250G – Administered by Anthem Blue Cross.</p>
<p>PERS Choice PPO (877) 737-7776 www.anthem.com/ca/calpers</p>	<p>Group # CB250G - Administered by Anthem Blue Cross.</p>
<p>PERS Select PPO (877) 737-7776 www.anthem.com/ca/calpers</p>	<p>Group # SB250G – Administered by Anthem Blue Cross.</p>
<p>PORAC PPO (800) 288-6928 www.porac.org</p>	<p>Group # 1875JC – administered by Anthem Blue Cross; available only to employees (and their families) who are due paying members of PORAC Association.</p>
<p>For names of Physicians accepting new patients and other provider related information, contact the appropriate medical group at the number and website listed below:</p> <p style="text-align: center;">Palo Alto Medical Foundation (831) 423-4111 www.pamf.org Kaiser Permanente (800) 464-4000 thrive.kaiserpermanente.org Dignity Health Medical Network (831) 465-7800 www.dignityhealth.org</p>	

<p>Delta Dental of California (PPO) (888) 335-8227 www.deltadentalins.com</p>	<p>Basic: Group # 07638-00011 Buy-Up Option: Group # 07638-00015</p>
<p>Cigna Dental (DHMO) Pre-Enrollment: (800) 564-7642 Post-Enrollment: (800) 244-6224 Pre-Enrollment: www.cigna.com Post-Enrollment: www.mycigna.com</p>	<p>Group # 3340901</p>
<p>Vision Service Plan (VSP) (800) 877-7195 www.vsp.com</p>	<p>Group # 12137687-0468</p>
<p>Deferred Compensation (457 Plan) (800) 669-7400 www.icmarc.org/santacruzca</p>	<p>Group # 305886 Administered by ICMA-RC For questions call 831-454-2600</p>
<p>Employee Assistance Program (EAP) (800) 242-6220 www.members.mhn.com</p>	<p>Group # 001286 Administered by Managed Health Network. Online company access code is santacruz.</p>
<p>Additional Life Insurance (Hartford) (800) 331-7234 https://www.thehartford.com/</p>	<p>Group # 677791 Administered by The Hartford, direct any questions to the Benefits Hotline (831) 454-2241.</p>
<p>PayFlex (FSA) Flexible Spending Account Program (800) 284-4885 Fax: (402) 231-4300 www.mypayflex.com – informational site</p>	<p>Group # 120468 Customer Service Toll-Free Number is available (Weekdays 7:00 am – 7:00 pm Central Time)</p>
<p>CalPERS Retirement & Health Benefits (888) 225-7377 www.calpers.ca.gov</p>	<p>CalPERS Long Term Care (800) 982-1775</p>
<p><u>PRESCRIPTIONS</u> Optum Rx – for all PPO & HMO plans (except Blue Shield Access) (855) 505-8110 www.optumrx.com/calpers CVS Caremark – for Blue Shield Access only. (800) 841-5550 www.caremark.com/calpers</p>	<p>Customer Service Toll-Free Number is available 24/7.</p>